

## THE COST OF YOUR COUNSELLING



Annual Household Income Gross (before tax)	Weekly Household Income Gross (before tax)	Counselling Fee
Health Care Card holders	Health Care Card holders	\$60
Less than \$50,000	Less than \$960	\$70
\$50,000-\$70,000	\$960 – \$1350	\$100
\$70,000 - \$90,000	\$1350 – \$1730	\$120
\$90,000-\$110,000	\$1730 - \$2115	\$140
Over \$110,000	Over \$2115	\$160

**We appreciate that income can change over time and encourage you and your counsellor to continue to ensure that an appropriate fee is being paid.**

### **Having difficulty paying the counselling fee?**

We offer the scale above as a guide, and alternatives can be discussed with your counsellor. Be assured, this service is not dependent on a person's ability to pay. You may be able to apply for a subsidy. Your counselor will be able to give you the application form.

### **Cancelled or missed appointments:**

When clients give 24 hours notice of a cancellation, it is generally possible for us to offer that appointment time to someone who is waiting. Cancellations without due notice, as well as missed appointments, result in a loss of professional time for the counsellor and a missed appointment for the people who are waiting. So we trust that you will understand the need to charge a cancellation fee of **half your counselling fee** for each appointment missed without **24hrs notice**. An invoice will be sent to you.

### **Appointments Outside of Normal Business Hours:**

Those that are before 9am or after 4.30 pm have a minimum fee of \$80 per appointment.