

THE COST OF YOUR COUNSELLING



| Annual Household Income Gross (before tax) | Weekly Household Income Gross (before tax) | Counselling Fee |
|--|--|-----------------|
| Health Care Card holders | Health Care Card holders | \$60 |
| Less than \$50,000 | Less than \$960 | \$70 |
| \$50,000-\$70,000 | \$960 – \$1350 | \$100 |
| \$70,000 - \$90,000 | \$1350 – \$1730 | \$120 |
| \$90,000-\$110,000 | \$1730 - \$2115 | \$140 |
| Over \$110,000 | Over \$2115 | \$160 |

We appreciate that income can change over time and encourage you and your counsellor to continue to ensure that an appropriate fee is being paid.

Having difficulty paying the counselling fee?

We offer the scale above as a guide, and alternatives can be discussed with your counsellor. Be assured, this service is not dependent on a person's ability to pay. You may be able to apply for a subsidy. Your counsellor will be able to give you the application form.

Cancelled or missed appointments:

When clients give 24 hours notice of a cancellation, it is generally possible for us to offer that appointment time to someone who is waiting.

Cancellations without due notice, as well as missed appointments, result in a loss of professional time for the counsellor and a missed appointment for the people who are waiting. So we trust that you will understand the need to charge a cancellation fee of **half your counselling fee** for each appointment missed without **24hrs notice**. An invoice will be sent to you.

Appointments Outside of Normal Business Hours:

Those that are before 9am or after 4.30 pm have a minimum fee of \$80 per appointment.